

PHANI SANTHOSH

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SUMMARY Overall, 19 years of technical architect and program manager expertise in streamlining operations, maintaining schedules and coordinating diverse teams and resources to achieve objectives. Proven track record in leading S-team level programs and implementing amazon stores driven mandates to resolve customer issues and ensure maximum availability. Skilled in driving efficiency improvements, cost reductions, and leveraging analytical problem-solving and strong critical thinking skills. Committed to delivering successful outcomes through proactive project management, customer-centric approach, and effective team leadership. Adept at optimizing processes, fostering collaboration, and making data-driven decisions to enhance operational efficiency and meet project goals.

SKILLS	Effective leader	Project Leadership
	Consistently meet goals	Team Oversight
	Efficient multi-tasker	Software Development Lifecycle
	Conflict resolution	Scrum Framework
	Customer service-oriented	Client Relationship Building
	Deadline-oriented	IT Infrastructure Planning
	Project management	Teamwork and Collaboration
	Customer Focus	

WORK HISTORY

TECHNICAL PROGRAM MANAGER 09/2022 to Current

Amazon, WA, USA

Working closely with Amazon Fulfillment Technologies (AFT) service teams to determine and track the progress of the OE improvement initiatives to identify the cost reduction and service hygiene. Driving an S-Team goal for AFT and provide the launch support for Fulfillment Centers (FCs). Drove the Amazon SDO level mandates across multiple portfolios resource requirements and track, generate and present AFT services operational readiness to leadership on the weekly of the AFT service teams.

INFRA PROGRAM MANAGER 02/2022 to 08/2022

Deutsche Bank, TX, USA

As an infra-Program Manager, I have successfully led and delivered complex data center migrations, database optimization projects, and critical application upgrades. Led a data center migration project involving 25 team members, providing solutions for database migrations and data center exits from India and Singapore to HP premises, the chosen managed service provider. This project required direct interactions with bank clients, participation in operational readiness reviews (ORRs), and ensuring minimal downtime for very high dependent bank applications.

ARCHITECT AND PROGRAM MANAGER 04/2014 to 01/2022

Deutsche Bank, Singapore

As an infra-Program Manager, I have successfully led and delivered complex data center migrations, database optimization projects, and critical application upgrades. Led a data center migration project involving 25 team members, providing solutions for database migrations and data center exits from India and Singapore to HP premises, the chosen managed service provider. This project required direct interactions with bank clients, participation in operational readiness reviews (ORRs), and ensuring minimal downtime for very high dependent bank applications.

Additionally, led an optimization and consolidation project for the APAC region, migrating 120 production databases to an 8-node Linux virtual server RAC environment. This project involved consolidating multiple databases onto a single cluster while ensuring high availability, failover protection, and technology roadmap compliance. I leveraged my expertise in shell/python scripting to streamline processes. Furthermore, as an Infrastructure Program Manager lead, I played a crucial role in the Simcorp Migration project, upgrading the critical application to the latest version. This involved migrating a large database of up to 10TB from the legacy infrastructure to a new 2-node RAC environment with a 2-node standby setup.

PRINCIPAL CONSULTANT 05/2013 to 01/2014

Oracle, Bangalore, India

Successfully led a project designed and drove to drive a 60% reduction in the cost of banking client to migrated 150 Standalone database to Exadata Machines for Forma Client (Novartis). Lead a team of 5 people to automate the migration task as Menu based with minimal manual intervention for all migration approaches like EXP/IMP, TTS/XTTS, RMAN, and Golden Gate. Contributed significantly to the development of applications needed to increase our automation testing coverage by implementing feature-level libraries and test cases.

DATABASE CONSULTANT 05/2011 to 04/2013

DBS Bank, Singapore

It's a purely Production support Level2 and level 3 issues. Maintained 150 Production databases. Uses the Remedy ticketing system for the issues and Change management for Production implementations.

As the Production support role, we have upgraded most of the databases from 10g to 11g and apply security patches. Normal core banking functions will include deposit accounts, loans, and mortgages payments. Banks make these services available across multiple and channels like ATMs, Internet banking and branches. Upgraded the systems from 10g databases to 11g latest versions with busy

Timelines and less downtime, MongoDB Ops Manager & LDAP authentication implementation

MongoDB replica set configurations, initial sync and troubleshooting of out of sync issues.

SR. DATABASE ADMINISTRATOR 09/2008 to 04/2011

Standard Chartered, Singapore

As a senior database administrator had participated in Database migration Projects and as well as Production support role to maintain the database available. As a lead participated in another 4 projects which we had migrated 100+ database to London datacenter have successfully spearheaded critical projects involving complex database environments and migrations. Notably, I led the high-profile Toyota Project, implementing a 2-node primary and 2-node standby RAC environment with DG broker, along with 6 reporting databases replicating data from the primary RAC using MVs. Additionally, I oversaw the RAC Migration from 10gR2 to 11gR2 for Toyota Phase 2, which involved building Oracle Grid Infrastructure and RAC Database for 11gR2 on Linux x86 64Bit Development and UAT platforms, utilizing Dell R900 servers and Linux RHEL 5.4 as an immature product within the organization. Furthermore, I played a pivotal role in the AEB (American Express Bank) project, participating as a team member and lead in migrating the database from one data center to another, implementing a 4-node RAC 10g system with a standby 4-node environment, and deploying standalone systems for each country to pull data using MV replications. My expertise spans Oracle 9i/10g/11g on AIX, Oracle Enterprise Manager, and SQL Server.

DATABASE ADMINISTRATOR 08/2007 to 08/2008

Citi Bank, Singapore

Administer and maintain Latam Region Oracle 9i/10g R&D Data Warehouse on UNIX (HP-UX) platforms.

Setting up of Oracle Data warehouse infrastructure in RND environment for any new projects. After which, to provide detailed technical change documents for Production tech to carry out deployment to production environment.

Responsible for the availability of databases systems and to resolve production issues as they may arise. Also help with tuning the slow applications when required.

Manage, via change requests, the production UNIX (HP-UX) servers and Oracle 9i/10g Data warehouses. Act as a gatekeeper for production changes. Configuring NDM (Network Data Mover) on Mid-Range computers for file Transfers. Automating tasks by writing shell scripts, scheduling through crontab.

EDUCATION Master of Computer Applications: Computer Applications, Osmani University - Hyderabad, India
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